

Instructions on the Consumer's Right to Withdraw from the Contract and the Model Withdrawal Form

A) Instructions on the Consumer's right to withdraw from the Contract

In the case of a Contract for the supply of goods or services concluded with **SECTRON s.r.o Co. Reg. No. 646 17 939** with registered office at **Josefa Šavla 1271/12, Ostrava - Mariánské Hory, 709 00, Czech Republic**, registered in the Commercial Register maintained by the Regional Court in Ostrava, Section C, insert 14152 (hereinafter also referred to as „SECTRON s.r.o.“ or the „Seller,“) by remote means, and therefore in particular through the online store (hereinafter also referred to as the „Contract“) the Buyer, who is a Consumer (hereinafter also referred to as the „Buyer“) within the meaning of the provisions of Section 1829 in conjunction with the provisions of Section 1818 of the Civil Code, has the right to withdraw from the Contract without giving a reason and without any sanction within 14 days from the day the Consumer or a third party designated by the latter accepts the goods. However, according to Sec. 1837 of the Civil Code, the Buyer may not withdraw from the Purchase Contract, inter alia, if the subject of the Purchase Contract is a delivery of goods manufactured according to the Consumer's requirements or adapted to personal requirements of the Consumer, or furthermore if the subject of the Purchase Contract is a delivery of goods the price of which depends on financial market fluctuations independent of the Seller's will that may occur during the period of withdrawal from the Contract.

The specified period is intended for the Buyer to a reasonable extent to become familiar with the nature, properties and functionality of the goods. In order to comply with the time-limit for withdrawal from this Purchase Contract, it is sufficient to send the withdrawal from the Contract before expiry of the relevant time-limit. The Buyer is entitled to withdraw from the Contract at any time before delivery of the goods.

The Buyer must inform the Seller of his withdrawal from the Contract in the form of an unambiguous statement made to the Seller, preferably by a letter sent by a postal service operator to the Seller's address (**SECTRON s.r.o. Josefa Šavla 1271/12, Mariánské Hory, 709 00 Ostrava, Czech Republic**), or by e-mail sent to the Seller's contact e-mail address at **sales@sectron.cz**. The Buyer can use the model form available on the Seller's website, but it is not his obligation. In order to comply with the time-limit for withdrawal from the Contract, it is sufficient to send the withdrawal from the Contract before expiry of the relevant time-limit.

The Buyer does not have to state the reason for which he withdraws from the Contract. To facilitate communication, it is advisable to indicate in the withdrawal from the Contract the date of purchase, the Contract number, the bank details and the chosen method of returning the goods.

In this case, the Buyer shall return the goods to the Seller in the condition in which he received them, i.e. without signs of wear and tear, or damage, preferably in the original packaging and with all the parts and accessories that he received with the goods. The Buyer is obligated to return the goods to the Seller at own expense by sending them to the address of **SECTRON s.r.o. at Josefa Šavla 1271/12, Mariánské Hory, 709 00 Ostrava, Czech Republic**, no later than 14 days from the date of withdrawal from the Contract.

The Seller shall refund to the Buyer the financial amounts paid within 14 days of receipt of the Buyer's withdrawal from the Contract, but not before receipt of the goods or before the Buyer proves that he has sent the goods back, whichever occurs earlier. The funds shall be returned to the Buyer in a cashless form to the account designated by the Buyer and if the Buyer does not designate such an account in the notice of withdrawal from the Contract or within the time limit under the first sentence of this paragraph, the Seller shall return the funds to the account from which they were paid to it in the case of a cashless payment or by postal order to the Buyer's address in the case that the purchase price was paid in the form of cash on delivery. The Seller is in accordance with its choice authorised to return the funds provided by the Buyer also the moment the goods are returned by the Buyer, if it is possible to examine the condition of the returned goods upon their return.

The Buyer shall be liable to the Seller for any decrease in the value of the goods resulting from handling the goods in a manner other than that necessary for the Buyer to become familiar with the nature, characteristics and functionality of the goods. The Buyer acknowledges that if the returned goods are damaged, worn and torn, or returned incomplete, the Seller is entitled to compensation from the Buyer for such damage incurred. The Seller is entitled to unilaterally offset the claim for compensation against the Buyer's claim for reimbursement of the financial amounts provided under the Contract.

B) Model Withdrawal Form

(fill in this form and send it back only if you wish to withdraw from the Contract)



Notice of withdrawal from the Contract

Supplier:

SECTRON s.r.o.

Josefa Šavla 12

709 00 Ostrava - Mariánské hory

Czech Republic

e-mail: sales@sectron.cz

eshop.sectron.eu

Customer:

Co. Reg. No.: 64617939

Tax Reg. No.: CZ64617939

Phone:

E-mail:

I hereby notify you that I am withdrawing from the Purchase Contract for the supply of the goods/services specified below:

Goods I am returning:

Date of purchase:

Invoice number:

Reason for the return: *(not mandatory)*

I wish the funds to be returned to the bank account number / another method:

I will return the above goods in the condition in which I received them with all components and accessories, no later than 14 days from the date of withdrawal from the Contract:

In the form of a personal delivery to the address SECTRON s.r.o.; Josefa Šavla 1271/12; 709 00 Ostrava - Mariánské Hory; Czech Republic

I will the goods via a postal service provider to the address SECTRON s.r.o. Josef Šavla 1271/12; 709 00 Ostrava - Mariánské Hory; Czech Republic

Date:

Consumer signature: